



You will be covered for the following

- case 1** My road bike was stolen from my garage
- case 2** My electric bike was stolen while I was shopping at a super market
- case 3** My road bike has returned after been stolen, but is completely damaged and unrecoverable

Bicycle theft insurance Ride On features

Insurance fee is **3%** of value of the bike

(based on 1 year, for up to 200,000yen bike)



3%~

for 100,000yen sports bike, or electric assisted bike, insurance cost is just **8yen per day**



70% will be compensated for **2 years**

if bike was 300,000yen

RIDE ON will cover
210,000 yen

70%

disclaimer

30%

You will be covered for 10,000yen worth of accommodation and 20,000yen worth of transportation cost



How To Apply

How to Join

Please join by applying through your phone or tablet

What is required to apply

- Copy of bicycle registration slip
- Receipt of your bicycle
- Credit card
- Contractor information

Apply Now



Member store code : gsa0001

[Note]

This information is an outline of our insurance service. For full detail please view our terms and conditions and description of important affairs. (Japanese only)

If your bike was stolen, please be aware of the following

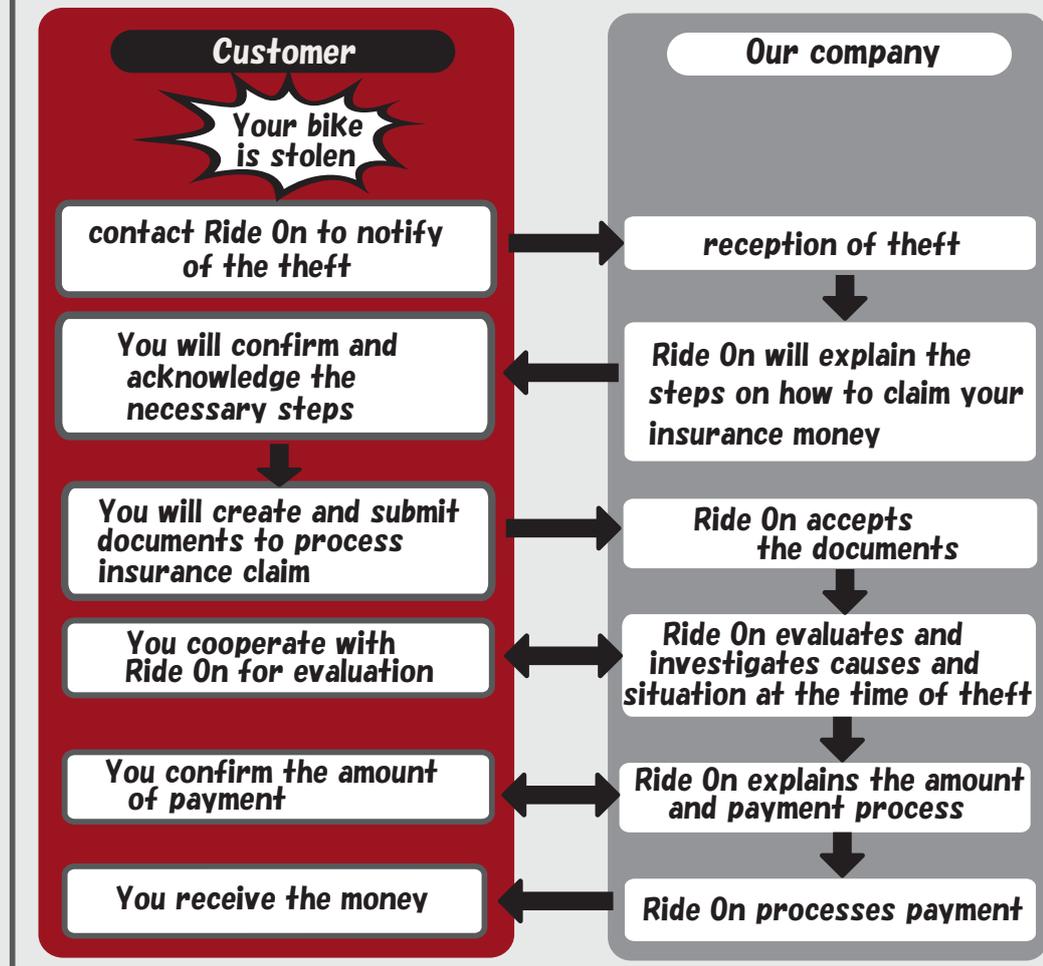
As soon as you found out that your bike was stolen, call this number without delay

 **0120-300-427**
(between 10am-6pm weekdays)

If you already are insured with another company, please notify us about that, when you're claiming for insurance coverage

The steps to claiming insurance coverage after the time you had your bike stolen is as follow. You will also be informed of more detailed steps by our staff member.

Flow from theft occurrence to insurance receipt



Frequently Asked Question

Q Can I join by monthly basis?

A We do not provide insurance under 2 years, however if you want to end your insurance before 2 years, you may process the termination of contract

Q Method of payment for the insurance is credit card only?

A Yes only credit card is accepted

Q Will it cover parts & accessories mounted additionally?

A It will cover only if they were purchased & mounted at the same time you purchased the bike(exclude cycle computer)

Q If my bike gets stolen while unlocked, will it cover?

A No, your bike must have been locked up with at least 1 lock

Q If my bike was stolen from bike parking prohibited area, will it cover?

A No, It will not cover

Q When will the insurance period start?

A It will start from the day of your application

Q Can I insure my bike with a multiple insurance companies?

A No, You cannot insure with more than 1 company (the latter insurance will be invalid)

Q Can I renew the insurance after 2 years?

A No, You cannot renew after 2 years

Q What should I do when my address, phone number, email or credit card information changed?

A Please inform us by contacting our support center 0120-300-427 (between 10am ~ 6pm weekdays)

Q If somebody else was riding my bike and was stolen, will it cover?

A Yes

Q My wheel was stolen, will it cover?

A Yes, it will cover parts & certain accessories also

Bicycle theft insurance

RIDE ON

Insurer
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